



Excellence
in Manufacturing
Consortium
pour l'Excellence
Manufacturière

EMC Update

Ontario Edition

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Canada's Largest Manufacturing Consortium

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EMC Update Newsletter...

Print versions of EMC's
Updates are online at:
[www.emccanada.org/
blogs](http://www.emccanada.org/blogs)

New this Week:

- Embarking on a Certification Journey?
- Hamill Machine Invests in People, Technology
- Campbellford Manufacturer Recognized for Sweet Results
- In the News & Blogs
- Outside the Box
- Links to EMC Services & Publications...

Food & Beverage Sector Update

Embarking on a Certification Journey?

When a company determines that achieving Certification – whether for HACCP, BRC, HALAL, ISO, etc. or similarly, it elects to undergo a continuous improvement journey adopting GMP (Good Manufacturing Practices), implementing Lean, strengthening Health and Safety Programs and so forth - it is important that everyone understands what the "journey" is about, why it is being undertaken and the responsibilities and changes that will be coming their way.



Bren
McKeachnie

It's a big decision when it comes to moving forward with any program - it immediately evokes the thought of "change" in some way, shape or form - and "change" more often than not is feared rather than anticipated. Change, however, is integral to the success of our organizations for without it, we would be completing the same tasks in exactly the same way, day after day, year after year.

Lack of change inhibits our innovative abilities, our opportunities to become more efficient, competitive, perhaps reliable, and along the way stymies the growth and development of our employees - leading eventually to a culture that just "accepts" - completing their tasks without a sense of involvement or belonging - rather than one that challenges the status quo, digs enthusiastically into problem solving and development and generates ideas to continually improve our products, our lines, our efficiencies, our service, our ability to...

CONTINUED ONLINE... click here to read Bren McKeachnie's full blog!

Hamill Machine Invests in People, Technology

Member Profile excerpts from Business News Update published by the City of Niagara Falls Community Services Department, Business Development

EMC member **Hamill Machine Company** has been part of the Niagara Falls community for more than 60 years and during that time has established a solid reputation for providing custom machining and millwright services to businesses across multiple industry sectors including: manufacturing, food processing, tourism, and the public sector. Their investments in computer aided design (CAD) are helping Hamill secure new, larger, custom fabrication projects which would previously, not have been possible to complete.

One of the company's most ambitious projects was the recent construction of a new \$1.1 million custom passenger dock for the Maid of the Mist Company's N.Y. tour operation!

Hamill Machines' has helped many area companies with custom fabrication, such as when Niagara Industrial Finishes developed their concept for a new state-of-the-art mobile airborne containment control system (MACCS), Hamill helped create an industry-leading portable containment unit that is ready for mass production. Rich's Food Products in Fort Erie needed to manufacture new dough cutting equipment, they utilized the expertise of Hamill Machine.

Investing in new technologies is one of the ways Hamill has managed to achieve the level of success required to keep operating for more than 60 years. Investing in people and providing new opportunities for future generations has also been a core value held by company president **Bob Benner**. Not only does Hamill use local trades people wherever possible, it also maintains a 'forward looking' approach to labour force development by actively engaging in apprenticeship programs to help train future generations of skilled workers to continue their tradition of quality workmanship. This commitment to future generations was recognized in 2008, when Hamill was presented with a Minister's Apprenticeship Employer Recognition Award.

Congratulations to Hamill Machine Company for its successful growth through continuous quality improvement and strategic investments in technology that are helping many area manufacturers to also achieve their goals. For more info, visit: **www.hamillmachine.ca**

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Campbellford Manufacturer Recognized for Sweet Results

Blommer Chocolate Canada Presented EMC Award of Excellence

EMC recently hosted its **Awards of Excellence** gala at the Canadian Warplane Heritage Museum, during its national manufacturing conference: Advantage through Excellence.

The focus on this year's event was "Building the Case for Manufacturing in Canada" and although this year's award recipients was well represented, only a select few have exemplified this mantra to our membership at the same level as **Blommer Chocolate Company of Canada** has, led by their General Manager and Corporate Director of C.I., **Doug Harper**.

EMC's Awards of Excellence are intended to recognize those members who have demonstrated outstanding achievement in one or more of the core conference streams and in member initiatives in the past year:

- Lean Manufacturing Excellence
- Health & Safety Excellence
- Sustainable Manufacturing Excellence
- Leadership & Human Capital Excellence
- Food & Beverage Sector Excellence
- Operational Excellence

Each of the award recipient demonstrated success in implementing their world-class and/or advanced manufacturing initiatives, with efforts going beyond mere project success, rather becoming part of their organizational culture.



EMC Award in Lean, Leadership & Culture Excellence: Blommer Chocolate Company of Canada

Blommer Chocolate has a deep and public history with EMC, with its roots beginning with their previous owner (World's Finest Chocolate) in small-town Campbellford, Ontario. Now well on their way in a Lean Journey, Blommer's team has incorporated continuous improvement into the fabric of their organizational culture, recognizing that culture as the driving force behind their achievements and enterprise-wide success.

This year, Blommer Chocolate's approach and achievements have been well highlighted for members, through Doug Harper's online blogs which are posted for all manufacturers to share. Their award-winning Lean, Leadership and Culture achievements include:

- Process waste reductions from 23-70%
- Process productivity improvements from 26-109%
- In some cases process changeover times were reduced by as much as 80%
- First-time through (handling product only once) in excess of 97%
- **All of this brought our order fulfillment rate to 99.5% consistently!**

Doug said it best when he wrote: "For any manufacturer looking to become more productive and competitive, they need to engage the human side of their organization. We significantly reduced our labour and overhead costs while increasing our capacities and capabilities. Our focus on developing a supportive culture first allowed us to do the heavy lifting ourselves when it came to actually improving our performance."



Blommer Chocolate's efforts have not only resulted in their tremendous achievements, but their cultural openness towards learning has benefited other EMC members, the surrounding communities and manufacturing peers throughout Canada.

This has provided excellent insight into the thinking that helped build the case for Blommer Chocolate's presence in Canada.

Doug's presentations to industry often including author Jim Morris and most recently included a riveting conference workshop and a great article in EMC's inaugural national magazine.

We at EMC have been fortunate to associate with tremendous leaders such as Doug and organizations such as Blommer Chocolate, but have to remind ourselves that Blommer and our other award recipients are not yet the norm. By showcasing their excellence, level of achievement and dedication to the above principles and best practices, the 'case for manufacturing in Canada'... and especially Campbellford, is stronger than ever!

CLICK HERE to visit EMC's website and view all of Doug Harper's blogs.

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In the EMC News and Blogs



EMC Barrie & Midland Consortium News and Blogs

- Information Technology Folks Gather in Midland – [Read More](#)
- Canplas Industries hosts Hicks, Morley Employment Law Update – [Read More](#)
- VOA Presents Projects From Their Corporate Team Building – [Read More](#)



EMC Sudbury Consortium News and Blogs

- Novenco Hosts June's SIG Meeting: Supervisor Competency – [Read More](#)

EMC North Bay Consortium News and Blogs

- Supervisor Competency at J&J Machine Works – [Read More](#)



EMC London Consortium News and Blogs

- London/Oxford SIG Event...Employee's of the Very Near Future– [Read More](#)

EMC Windsor Region Consortium News and Blogs

- SIG Event....Peer to Peer Learning at its Best!– [Read More](#)



EMC GTA Consortium News and Blogs

- AB Sciex Hosts Last Months SIG Meeting – [Read More](#)

EMC Durham Region Consortium News and Blogs

- Durham Region SIG Meeting Held at Buskro Ltd. – [Read More](#)

Outside the Box...

Just because something doesn't do what you planned it to do doesn't mean it's useless.

Thomas A. Edison



"This is the project tracking software on your computer. You have wandered away from your office, and I want to know why."

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Links to EMC Value Added Services

Your Connection to EMC Initiatives, Services, Programs & Training

EMC Member Needs Help

Source Answers for What's Keeping You Up at Night!

EMC's Member Needs Help (MNH) provides an opportunity for members to learn from the insights and experiences of other members and to share information on subjects such as policies and procedures... everything from Health & Safety to Profit Sharing and everything in between.

Anything affecting your business that you just can't find the answer to and is important enough to keep you awake at night, is a likely candidate for MNH.

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[Member-Needs-Help](#)

EMC Safety Group

Helping Manufacturers be Safer...

EMC sponsors one of the largest and most successful manufacturing specific Safety Groups.

EMC's Safety Initiatives deliver significant improvements in reduction of accidents, as well as helping healthier and safer workplaces.

EMC is approved NSB and WCB sponsor.

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[EMC Safety Group](#)

EMC SR&E

Scientific Research and Experimental Development Initiative

EMC's (SR&E) program is designed to assist manufacturers benchmark their processes and maximize their results!

EMC Members Benefit from Returns: Over \$10 Million in new and approved claims, plus millions more in pending claims generated by EMC members in just 24 months!

Not Claiming? Why? Claiming and Not Getting all you're entitled to... Why?

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[EMC SR&E](#)

EMC Sustainability

Comprehensive Energy Initiatives for Manufacturers

Energy continues to be a major topic of concern for all industries. Manufacturers have been increasingly challenged with unstable energy costs and security of supply, as the volatility of market forces have left electricity and natural gas business consumers at the mercy of price fluctuation and an uncertainty when planning their budget and strategy as to where to turn for energy expertise.

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[EMC Energy Initiative](#)

EMC Food & Beverage Sector Initiative

Innovative Network Brings Food & Beverage Leaders Together

EMC and Ontario Ministry Agriculture, Food and Rural Affairs (OMAFRA) are helping Food Sector Manufacturers and Processors across Ontario to enhance their global competitiveness, protect jobs and engage leading-edge professionals from top-level knowledge networks, through advanced manufacturing training, next generation (BSc 2D) workers and laboratory training initiatives designed specifically for the important sector.

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[EMC Food Initiative](#)

EMC Training

Helping Unlock Your Future Success

EMC's Learning Centre coordinates, sources and develops training, mentoring and coaching resources (both formal and informal) for Canadian manufacturers.

Plus, over 400 online training courses are available, including 48 Harvard University Management Courses.

Ask us about your training opportunities!

Canada's Largest Manufacturing Consortium
www.emccanada.org

[Training Events](#)

EMC Purchasing Co-operative

The best overall value proposition for each product category!

There are several advantages to joining the Co-operative:

- Reduce Material Costs
- Volume Rebates
- Pool Buy Shares
- Container Purchases
- Reduce MRO Costs
- Reduce Admin Costs

This just makes sense in today's marketplace.

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www.emccanada.org

[Purchasing Co](#)

Advantage through Excellence

Building the Case for Manufacturing in Goods

Growing to serve you better

EMC, committed to helping you succeed.

[Digital Magazine](#)